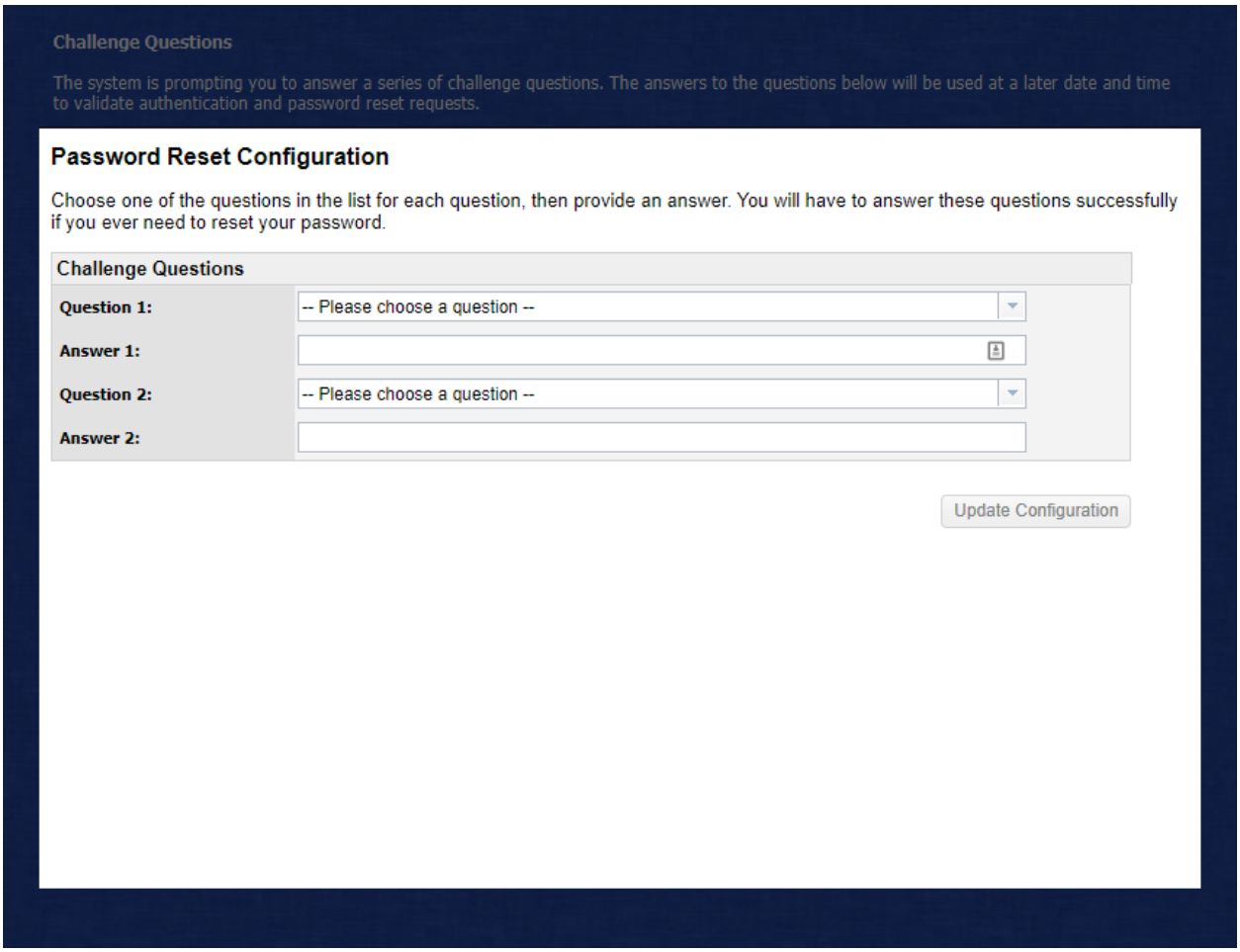
Reset/Change Password on the Hub

https://hub.thiel.edu

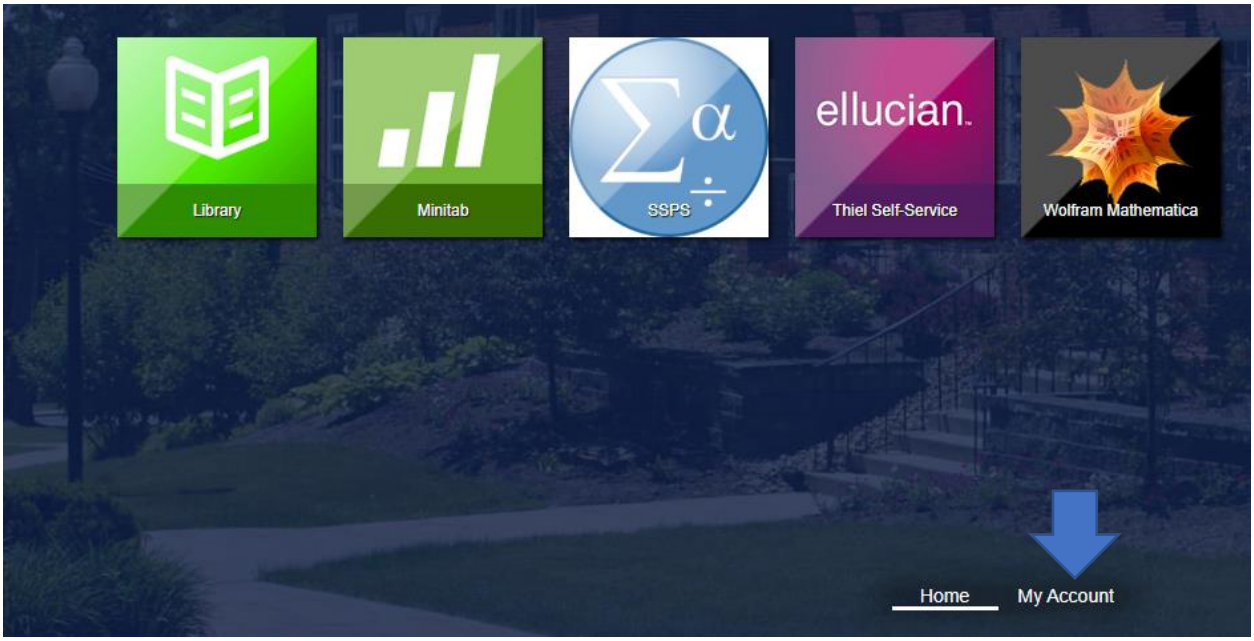
You cannot reset or change your password until you set your security questions.

Log into the hub using the supplied Username and Password on your Green Sheet.

Once logged in you should see the next windows below asking you to set your security questions. Please select two and put your answers in and click update configuration.

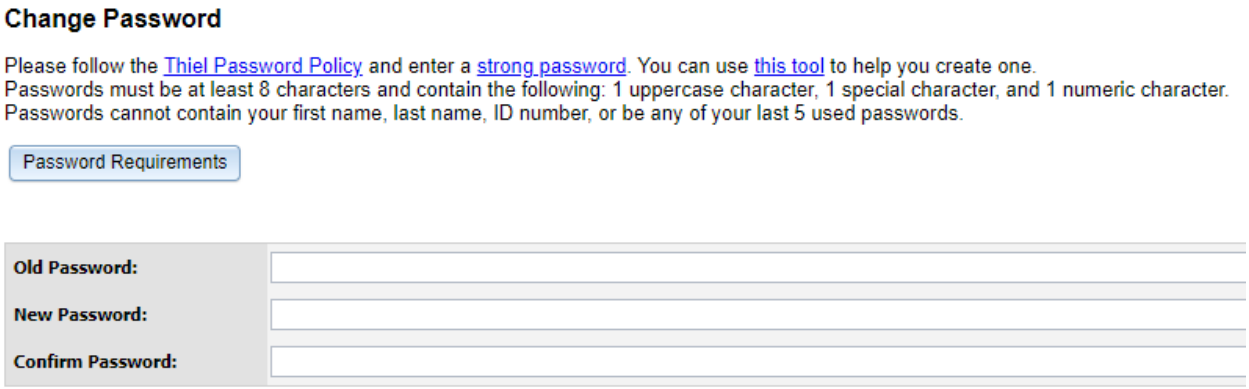


Next click on My Account at the bottom of the screen.

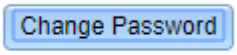


Now click on Change Password.

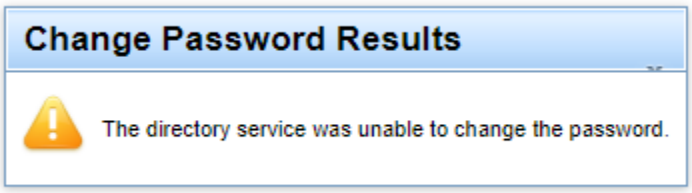
Once here enter your old password and your new password twice. You must follow the Password Policy guidelines.

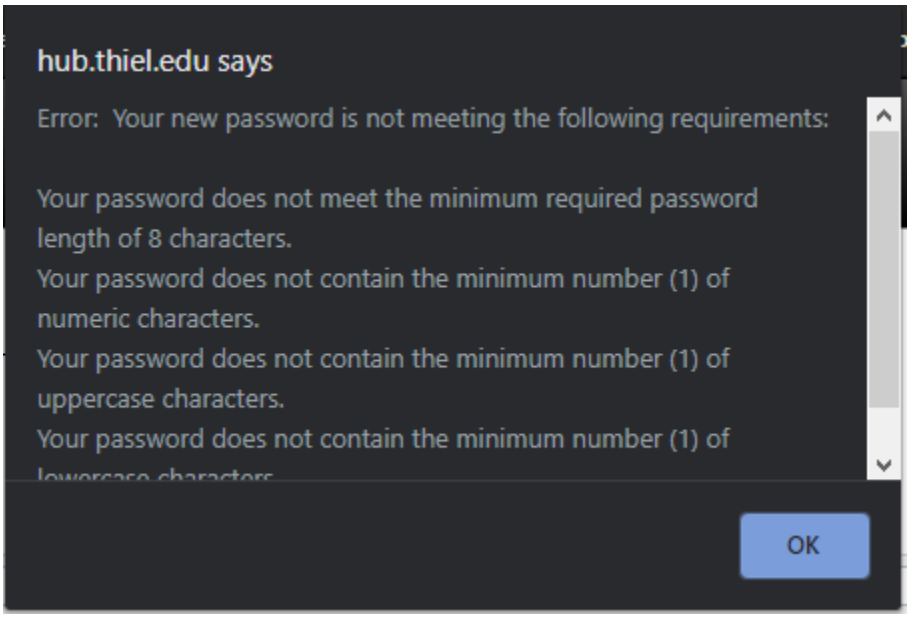


You can click on Change Password when ready.

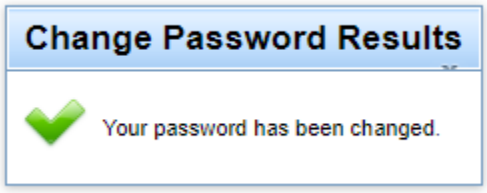


If you get the either of the message below your password doesn't meet the requirements. Please try a more complex password.





Once your password meets requirements you will see the box below.



You can then click on the X in the upper-left corner to close the windows. Your new password is ready to use.