

# SPECTRUM U - INSTALLING THE SPECTRUM U APP

This document describes how to download and install the Spectrum U app for iOS and Android devices.

## ANDROID

1. On your Android device, launch the **Google Play Store**.
2. On the Play Store home screen, tap the magnifying glass (**Search**) icon.
3. In the search bar, type *Charter U* (no spaces) and select the matching **SpectrumU** app when it appears.
  - **Note:** An issue related to a recent name change from "Charter U" to "Spectrum U" is currently preventing the app from being searchable as "Spectrum U". Charter is investigating this issue.



4. Tap the **Install** button, then tap **Accept**.
5. Once the installation is complete, tap **Open** within the app listing in the Play Store, or go to your app launch screen to open the app or add it to your home screen.

## IOS

1. On your iOS device, launch the **App Store**.
2. In the search bar, type *SpectrumU* and select the matching **SpectrumU** app when it appears.



3. Tap the **Free** button, then tap **Install App**.
  - **Note:** You may be required to enter your iTunes password to complete the installation.
4. Once installation is complete, close the App Store and locate the SpectrumU app on your home screen.

The direct link to the Android App in the Play store:

<https://play.google.com/store/apps/details?id=com.charter.university>

The Direct link to the iOS App in the App Store:

<https://itunes.apple.com/us/app/charter-tv/id827887111?ls=1&mt=8>

The direct link for the Roku Channel:

<https://channelstore.roku.com/details/23048/spectrum-tv>

Watch it on your Laptop:

<http://watch.spectrum.net>

NOTE: requires Flash in the browser

**SEE ALSO:**

- [Spectrum U - Using the Spectrum U App](#)